



End of 9-endings, price recall, and price perceptions[☆]



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HIGHLIGHTS

- A regulatory ban on non 0-ending prices is studied.
- One-year after the ban, 90-ending prices have replaced 9-ending prices.
- After the ban, 90-endings play a role similar to that of 9-endings before the ban.
- 90-endings have replaced 9-endings as the new psychological price point.
- Market's response has partially eliminated the regulation's intended effect.

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ABSTRACT

Prices that end with 9, also known as psychological price points, are common, comprising about 70% of the retail prices. They are also more rigid than other prices. We take advantage of a natural experiment to document an emergence of a new price ending that has the same effects as 9-endings. In January 2014, the Israeli government passed a new regulation prohibiting the use of non 0-ending prices, bringing an end to 9-ending prices. We find that seven months after 9-ending prices have disappeared, 90-ending prices acquired the same status as 9-ending prices had before the new regulation was adopted. Thus, 90-ending prices became the new psychological price points, partially eliminating the regulation's intended effect.

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1. Introduction

9-ending prices are common, comprising about 70% of the retail prices. They are also more rigid than other prices (Kashyap, 1995; Blinder et al., 1998; Chen et al., 2008; Levy et al., 2011; Knotek, 2010; Anderson et al., 2015; McShane et al., 2015). Their ubiquity and rigidity are explained by 9-endings' positive effect on revenues (Anderson and Simester, 2003), which is attributed to 9-endings being *psychological price points*, implying that they affect shoppers' price

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perceptions.¹ Two leading explanations for this effect are *level-effect* and *image-effect*.²

According to the level-effect, consumers have bounded rationality and, therefore, they round prices down or process price information L-to-R, and sometimes ignore the rightmost digit (Schindler and Kirby, 1997; Stiving and Winer, 1997; Thomas and Morwitz, 2005). According to the image-effect, 9-endings signal low prices and so, consumers are drawn to goods with 9-ending prices even when other goods have lower prices (Anderson and Simester, 2003; Stiving, 2000).

In January 2014, the Israeli government adopted a new regulation prohibiting the use of non 0-ending prices. We take advantage of this natural experiment to study the effects of eliminating 9-ending prices on consumers' price recall and price perceptions. We combine in-store posted price data from supermarkets with three consumer survey data, collected before, immediately after, and 12-months after the regulatory change. In the surveys, shoppers were asked to recall the prices they have paid, and indicate any price change they have noticed.

We find that before the regulation, (1) the most common price-ending was 9, and (2) shoppers made larger errors in recalling 9-ending prices in comparison to other prices. In addition, Levy et al. (2016) report that (3) the likelihood of noticing a price change was smaller for 9-ending prices than for other prices. Immediately after the regulation, shoppers' price recall accuracy improved relative to the period prior to the change. Further, although 90 became the most common price ending immediately after the change, they had no negative effect on price recall accuracy.

One year after the regulation, however, we find that (1) 90 is the most common price ending, (2) shoppers make larger errors in recalling 90-ending prices than other prices, and (3) the likelihood of noticing a price change is smaller for 90-ending prices in comparison to other prices. Thus, after the regulation, 90-ending prices seem to have influence similar to the influence 9-ending prices had before the change; 90-ending prices are the new psychological price points. We further find that the effect of 90-endings is consistent with the image-effect.

Ater and Gerlitz (2016) also use this particular episode of regulatory change in Israel. They, however, study a theory of price rigidity, while we study shoppers' price recall and price perceptions.^{3,4} A second related study is Aalto-Setälä (2005), who studies another natural experiment, the Euro changeover (Ehrmann, 2010). He looks at the dynamic adjustment of retail price endings in Finland during and following the 2002 Euro transition. There are important differences between the Israeli and Finnish episodes, since the Euro changeover involved a currency conversion. Despite

this, we find interesting similarities between the two episodes, as discussed below.

In Section 2, we discuss the regulatory change. In Section 3, we describe the data. In Section 4, we discuss the estimation results. We conclude in Section 5.

2. Abolition of non 0-ending prices: a natural experiment

The 0.01 New Israeli Shekel (1-*agora*) and the NIS 0.05 (5-*agora*) coins were eliminated in 1991 and 2008, respectively. They are not in use since, but until January 2014, the retailers were free to set any price ending.⁵ In credit-card transactions, shoppers paid the exact amount. In cash transactions, however, the total bill was rounded to the nearest 10-*agora*. For example, if the total bill was between NIS 7.45 and NIS 7.54, the actual amount paid was NIS 7.50.

The Israeli shoppers, however, felt that they were losing in cash transactions because the asymmetric rounding was tilted towards the retailers. More importantly, the public demanded to put an end to 9-ending prices because they perceived them as "unfair" and "manipulative". In response to these public demands, the Minister of Economic Affairs announced in October 2013 that beginning January 1, 2014, all retail prices must end with 0.⁶

Fig. 1 illustrates the dynamic effect of the regulation by showing the distribution of price endings at three points in time: before the regulation was announced, immediately after it went into effect, and 7-months after it went into effect. Panel (a) shows the distribution of price endings in July 2013–August 2013, two months before the regulation was announced, and half a year before non 0-ending prices were abolished. At that time, about 60% of the prices ended in 99 and 5% in 49. In total, in that period 72% of the prices were 9-ending. The share of 90-ending prices was only about 2.3%.

Panel (b) depicts the price endings' distribution in January 2014–February 2014, immediately after the regulation went into effect. As can be seen, the share of 00-ending prices increased from 4% before the regulation, to over 23% after the regulation. The share of 90 ending prices increased from 2.3% to over 47%. Thus, it seems that following the abolition of non 0-ending prices, many 99-ending prices were converted to 90-ending prices or were rounded up to 00-ending prices. Panel (c) shows that by July 2014–August 2014, the share of 90-ending prices has reached about 55%, while the share of 00-ending prices went down to 18%.

The figures reported by Aalto-Setälä (2005) suggest that the Finnish experience was similar but in the reverse direction. Before the Euro changeover, the price level in Finland was similar to the

¹ According to Landsburg (2012), dollar-store owners in the late 19th century began using 99¢ pricing to make it harder for cashiers to steal, and thus inadvertently discovered the benefits of 9-ending prices as psychological price points.

² In the literature, level-effect and image-effect are sometimes described as left-digit effect and right-digit effect, respectively.

³ Ater and Gerlitz (2016) test Blinder et al.'s (1991, 1998) theory, which argues that 9-endings form barriers to price changes, and therefore 9-ending prices will be more rigid than other prices. They compare the probability of prices to adjust before and after the regulation banning 9-endings. Before the regulation, they find that 0-ending prices were more likely to change, in comparison to non 0-ending prices. After the regulation, these differences disappeared. These findings, they conclude, support the price point theory.

⁴ In addition, they use different data and different methodology. They use two large datasets: (1) Israeli Consumer Council's bimonthly price data, and (2) internet price data collected from supermarket websites. We use two small datasets: (1) hand-collected, in-store, posted price data, and (2) three survey datasets which we collected by surveying supermarket shoppers, where they were asked to recall the prices they paid and indicate whether they noticed any price change (upward, downward, or no-change).

⁵ The coins were eliminated because of their increased cost of production. For example, by 2008 the cost of minting a 5-*agora* coin was 16-*agorot*. In addition, the public was reluctant to accept them as a change, and vending machines, parking meters, and other coin-operated devices stopped accepting them. As of January 2014, only 0-ending prices (i.e., prices that end with 0.10, 0.20, . . . , 0.90) are allowed. See: www.boi.org.il/en/NewsAndPublications/PressReleases/Pages/070716e.aspx, and www.boi.org.il/press/eng/100815/100815d.htm (both accessed February 19, 2017).

⁶ See: www.jpost.com/National-News/Farewell-to-the-agora-and-the-phenomenon-of-prices-that-cant-be-paid-336741 (accessed March 1, 2017). The asymmetry was caused by the rounding rule that was adopted by the Bank of Israel for the non 0-ending prices. If a total bill ended with 1, 2, 3, or 4 *agorot*, the price was rounded down, and if it ended with 5, 6, 7, 8, or 9 *agorot*, then it was rounded up. Thus, in four cases, the price was rounded down and in five cases, it was rounded up. In a survey conducted by the Israel Consumer Council as part of its project of constructing a fairness index for the retail industry, Israeli consumers ranked 9-ending prices as the most unfair practice of the food retailers, well above price mistakes, misleading promotional campaigns, lack of transparency, etc. Source: www.consumers.org.il/item/fairness_index (in Hebrew), and www.consumers.org.il/?catid=%7B36654ED8-AA18-4882-A471-BCB94C7F103B%7D (both accessed February 18, 2017).

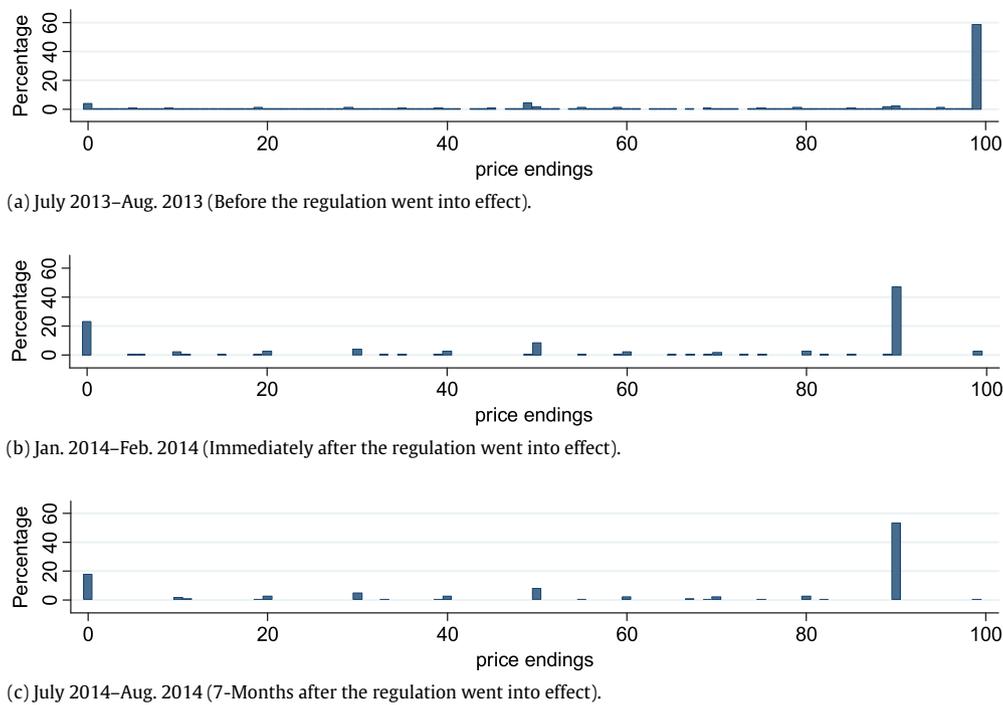


Fig. 1. The distributions of price-endings: (a) July 2013–August 2013 ($n = 3211$), (b) January 2014–February 2014 ($n = 3178$), and (c) July 2014–August 2014 ($n = 1548$). Notes: 1. The figure uses monthly price data that are collected regularly by the Israel's Central Bureau of Statistics for compiling the CPI. 2. The data include the prices of goods in 103 product categories, collected at supermarkets and drugstores in Israel.

price level in Israel. Also, there were no 1- and 5-penniä coins in Finland, like in Israel. At that time about 72% of the prices were 90-ending, and only 0.1% of the prices were 9-ending, like it was in Israel *after* the regulatory change. Similarly, after the Euro changeover, the share of 9-ending prices has increased to about 34%, while the share of 90-ending prices has decreased from 72% to below 21%. In terms of the speed of adjustment, Finish retailers needed two years until 9-endings emerged as their favorite price point. In Israel, in contrast, it took less than 7-months, until 90-endings became the Israeli retailers' favorite price point.⁷

3. Survey Data: “before”, “immediately-after”, and “one-year after”

We conducted three surveys: (1) in October 2013–December 2013, (2) in January 2014–March 2014, and (3) in January 2015–March 2015.⁸ Shoppers exiting stores were shown a list of

⁷ Although the conditions in both countries were similar, in Israel it was a regulatory change that made 90-endings the retailers' preferred ending, whereas in Finland, it seems, the retailers voluntarily adopted 90 as their preferred price ending. We speculate that prior to the Euro changeover, 9-endings were not that valuable because of the lower value of the Finnish currency relative to the Euro. The conversion to the Euro, then, could have made the finer level of currency divisibility more valuable, making 9-ending prices more popular among Finish retailers. The Israeli retailers, however, were able to use 9-endings, to take advantage of the finer level of divisibility in their pricing, until the regulation banned it. A possible reason for the difference between Finland and Israel might be the difference in their average per capita income. It could be that in Finland, because of their higher per capita income, the relative value of penniä was not high enough for the retail sector to use it in transactions.

⁸ These survey dates do not coincide exactly with the three sub-periods covered by the dataset presented in Fig. 1. The latter dataset, which pertains to July 2013–August 2013, January 2014–February 2014, and July 2014–August 2014, was obtained from the Israel's Central Bureau of Statistics only lately, after we have completed the surveys. Because of our survey method, we do not control the survey shoppers' identity, and therefore the shoppers included in the three survey samples are different.

goods, and were asked to mark the goods they had purchased and indicate their prices. In the third survey, in addition to the above questions, they were also asked to indicate whether in their opinion the prices have increased, decreased or remained unchanged, relative to the previous week.

The list included regularly consumed goods in 20 categories.⁹ Table 1 gives summary statistics for three periods: (a) before the regulation went into effect, (b) immediately after it went into effect, and (c) one year after it was in effect. Along with some socio-demographic data, Table 1 presents the shares of 9- and 90-ending prices shoppers reported, and the average absolute percentage error they made in recalling prices. The error started at 9% in October 2013–December 2013, declined to 5.7% immediately after the regulation went into effect, and rose back, reaching 10% in survey 3, one year later. The share of 9-ending prices in 2013 is only 18.6%, as retailers cut the use of 9-endings in preparation of the regulatory requirement. From January 1, 2014 and thereafter, the share of 9-ending prices is zero, as required by the regulation. Consistent with Fig. 1, the share of 90-ending prices was only 12.5% before the regulation went into effect, rose to 24% immediately after it went into effect, and continued rising, reaching 50% in survey 3, one year later.

4. Econometric model and estimation results

4.1. Before the regulation went into effect: October 2013–December 2013

We use the data from survey 1 to assess the effect of 9-endings on shoppers' price recall. Thomas and Morwitz (2005) show that shoppers process price information L-to-R and often they are

⁹ The products include: cottage cheese, soft cheese, semi-hard cheese, fresh milk, chocolate drink, Coca-Cola, Diet Coke, mineral water, tomatoes, cucumbers, oranges, lemons, chocolate spread, dark chocolate, peanut flavor snack, pastrami, eggs, white sugar, margarine and sunflower oil.

Table 1
Summary statistics: survey 1 (before the regulatory change), survey 2 (immediately after the regulatory change) and survey 3 (One-year after the regulatory change).

	(a) Survey 1 Oct. 2013–Dec. 2013 “Before”	(b) Survey 2 Jan. 2014–March 2014 “Immediately after”	(c) Survey 3 Jan. 2015–March 2015 “One-year after”
Age	39.16 (17.034)	37.036 (15.058)	44.26 (14.112)
Household size	2.73 (1.638)	2.88 (1.668)	3.79 (1.707)
% of Women	52%	49%	56%
% of Academic	40%	37%	39%
% of Married	58%	54%	71%
% of Ultra-religious	2%	3%	4%
No. of cars owned	1.20 (0.827)	1.21 (0.763)	1.41 (0.793)
No. of shops visited	1.53 (0.873)	1.43 (0.765)	1.92 (1.020)
Average amount spent per shopping trip	340.59 (223.404)	384.97 (216.605)	446.48 (222.681)
% of shopping more than once a week	37%	42%	12%
Average recall error	8.94%	5.69%	10.05%
% of 9-ending prices	18.64%	0.01%	N/A
% of 90-ending prices	12.47%	24.05%	47%
Responses (no. of products purchased per shopper)	6.41	5.77	5.22
No. of shops	13	13	7
No. of shoppers	364	740	513

inattentive to the rightmost digits. Consistent with the image-effect, [Levy et al. \(2016\)](#) find that when shoppers use price endings as a signal for low prices, they are inattentive to the price itself. We thus expect that shoppers will be less precise in recalling 9-ending prices in comparison to other prices.

To assess the effect of 9-endings on shoppers' price recall, we first focus on survey 1 data, covering the period October 2013–December 2013, i.e., when non 0-ending prices were still allowed. We estimate a random effect regression, and report robust standard errors, which are clustered at the participants' level. The dependent variable is the percentage absolute error. See columns (1)–(4) of [Table 2](#). Column (1) reports the results when the only RHS variable is a 9-ending dummy (1 for 9-ending price, 0 otherwise). In columns (2)–(4) we add controls. When interpreting the results, note that the dependent variable is the percentage absolute error, and therefore negative coefficients indicate better price recall.

According to the coefficient of the 9-endings dummy, shoppers' price recall error for 9-ending prices is 2% higher than for other prices. The addition of control variables (column 2) does not affect the coefficient of 9-endings.¹⁰

The 9-ending effect could be due to level-effect or due to image-effect. If it is the former, then consumers should have made larger errors also when prices ended with other non-zero endings in comparison to round endings. To test this hypothesis, we include a control for prices that end in cents other than 9 (column 3). The coefficient of 9-endings is unaffected by the inclusion of the cent-dummy. The cent-dummy, 0.01, is statistically insignificant. These results are consistent with the hypothesis that 9-endings influence the shoppers' price perceptions through the image-effect.

We also test for the effect of 90-endings because later we test whether 90-endings have a negative effect on shoppers' price recall

after the elimination of 9-endings. It could be that such an effect was present even before 9-endings were eliminated. We therefore add to the regression both a 90-ending dummy (1 for 90-ending price, 0 otherwise) and a 0-ending dummy (1 for 0-ending price but not 90-ending, 0 otherwise). See column (4).

The coefficient of 0-ending, -0.01 , is negative and statistically significant, consistent with the argument that 0-ending numbers are cognitively more accessible ([Dehaene, 1997](#)), and thus they are recalled better than non 0-ending prices ([Schindler and Kirby, 1997](#)). The coefficient of 90-endings, -0.02 , is also negative and statistically significant, and its absolute value exceeds the absolute value of the coefficient of other 0-endings, -0.01 ($\chi^2 = 2.77$, $p < 0.1$). Thus, before 9-endings were abolished, 90-endings, if anything, had a positive effect on price recall accuracy when compared to other 0-ending prices.

4.2. Immediately after the regulation went into effect: January 2014–March 2014

In columns 5–6 of [Table 2](#), we use the data collected in survey 1 (October 2013–December 2013) and survey 2 (January 2014–March 2014), to test whether the shoppers' price recall has changed after the regulation banning non 0-ending prices. In column 5, the only independent variable is a dummy for the period after the regulation (1 if it is after January 1, 2014, 0 otherwise). According to the coefficient estimate of the after-January-2014 dummy, -0.03 , the average error the shoppers made decreased by 3%. In column (6), we add the same controls as in column (2). The coefficient estimate of the after-January-2014 dummy is unchanged.

In column (7) we test whether 90 endings had an effect on consumers' price recall immediately after the regulatory change, given that by January 2014 the share of 90-ending prices has already increased to almost 50%. We therefore add to the regression a dummy for 90-endings and use only the data from survey 2, covering the period immediately after the regulatory change, January 2014–March 2014. The coefficient of the 90-endings dummy is negative, -0.002 , but statistically insignificant, suggesting that shoppers made similar, or even smaller errors, when recalling 90-ending prices in comparison to other prices.

¹⁰ The control variables include: the age, goods' prices, household size, number of cars owned, number of supermarkets the shoppers frequent, the average amount spent per shopping trip, and dummies for gender (1 if woman, 0 if man), marital status (1 if married, 0 otherwise), academic degree (1 if an academic degree, 0 otherwise), ultra-religious (1 if the shopper identifies himself as ultra-religious, 0 otherwise) and frequent buyer (1 if shops more than once a week, 0 otherwise). We control for ultra-religious households because they tend to have low incomes and large families. We also include dummies for the shop and for product categories. To save space, the coefficients of the latter are not reported.

Table 2
Regression of the price recall error, before and immediately after the regulatory change.

Variable	Before the regulatory change (October 2013–December 2013)				Immediately after the regulatory change (January 2014–March 2014)		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
9-ending	0.02 ^{***} (0.007)	0.02 ^{***} (0.005)	0.02 ^{**} (0.005)			0.01 (0.006)	
Good's price		−0.001 ^{***} (0.0003)	−0.001 ^{***} (0.0003)	−0.001 ^{***} (0.0003)		−0.002 ^{***} (0.0004)	−0.002 ^{***} (0.0004)
Age		0.0001 (0.0003)	0.0001 (0.0003)	0.0001 (0.0003)		−0.0002 (0.0001)	−0.0002 (0.0001)
Household size		0.004 (0.003)	0.004 (0.003)	0.004 (0.003)		0.002 (0.002)	−0.0004 (0.002)
No. of cars		−0.005 (0.004)	−0.005 (0.004)	−0.004 (0.004)		−0.0001 (0.003)	0.006 [*] (0.003)
No. of supermarkets visited		−0.002 (0.005)	−0.002 (0.005)	−0.002 (0.0005)		−0.0008 (0.003)	−0.002 (0.003)
Average amount spent		0.00003 (0.00002)	0.00003 (0.00002)	0.00003 (0.00002)		−0.00006 (0.002)	−0.002 (0.002)
Woman		0.01 (0.010)	0.01 (0.010)	0.01 (0.010)		0.006 (0.004)	0.005 (0.004)
Married		−0.02 [*] (0.010)	−0.02 [*] (0.010)	−0.02 [*] (0.010)		−0.01 ^{**} (0.004)	−0.006 (0.004)
Academic degree		0.001 (0.008)	0.001 (0.007)	0.001 (0.007)		−0.004 (0.003)	−0.003 (0.003)
Ultra-religious		−0.02 ^{**} (0.011)	−0.03 ^{**} (0.012)	−0.03 ^{**} (0.012)		−0.01 (0.011)	−0.0004 (0.013)
Frequent-shopper		−0.005 (0.008)	−0.005 (0.008)	−0.005 (0.008)		0.001 (0.003)	0.006 (0.004)
Cent ending			0.01 (0.007)				
90-ending				−0.02 ^{***} (0.005)			−0.002 (0.004)
0-ending				−0.01 [*] (0.006)			
After January 2014					−0.03 ^{***} (0.005)	−0.03 ^{***} (0.004)	
Constant	0.08 ^{***} (0.004)	0.06 ^{***} (0.020)	0.005 ^{**} (0.021)	0.06 ^{***} (0.020)	0.09 ^{***} (0.004)	0.09 ^{***} (0.009)	0.08 ^{***} (0.009)
<i>n</i>	2333	2333	2333	2333	6892	6892	4378
χ^2	15.97	1645.06	1930.80	2580.87	38.7	3848.7	16,910.3

Notes:

1. The table reports the results of a random effects regression. The dependent variable is the percentage absolute error in price recall.
 2. The standard errors are robust, and they are clustered at the participants' level.
- ^{*} Indicate significance at 10%.
^{**} Indicate significance at 5%.
^{***} Indicate significance at 1%.

4.3. A year after the regulation went into effect: January 2015–March 2015

Next, we use the data collected in survey 3 to study what happened one year after the regulatory change. See Table 3. We estimate random effects regressions, and report robust standard errors, which are clustered at the shoppers' level. The dependent variable is the percentage absolute price recall error. In column 1, the only independent variable is a 90-ending dummy (1 for 90-ending price, 0 otherwise). We find that the effect of 90-endings is positive, 0.04, and statistically significant. Thus, one year after 9-endings were eliminated, shoppers made larger errors in recalling 90-ending prices in comparison to other prices.

For robustness, we add the controls listed in footnote 10. See column (2). The coefficient of 90-endings dummy remains statistically significant, although its value drops from 4% to 3%. This point estimate is still larger than the one we find for 9-endings before the regulatory change, 2%. Thus, our results suggest that the effect of 90-endings after the regulation was introduced, is at

least as large as the effect that 9-endings had before the regulatory change.

As an additional robustness check, we use data on sales. For 5 of the 7 shops sampled, we have data on the goods that were on sale. We use these data to add a dummy variable for sales (1 if the good was on sale, 0 otherwise). See column (3). The coefficient of the sales dummy is negative, −0.03, and statistically significant, suggesting that shoppers made smaller errors in recalling the prices of goods on sale. We find, however, that the effect of 90-endings is larger with control for sales, 0.06, than without, 0.03 or 0.04.

To assess whether the effect of 90-endings on price recall is because of the level-effect or the image-effect, we use data on shoppers' recall of price changes. If they make larger errors in recalling 90-ending prices because they pay attention to left-most digits only, then 90-endings should have little effect on the shoppers' recall of price changes. If they use 90-endings as a signal for low prices, however, then 90-endings should reduce the likelihood of noticing price changes.

Table 3

Regression of the price recall error, one year after the regulatory change, January 2015–March 2015.

Variable	(1)	(2)	(3)
90-ending	0.04*** (0.010)	0.03** (0.02)	0.06*** (0.023)
Good's price		0.0008 (0.0008)	0.0009 (0.001)
Age		−0.0003 (0.0003)	−0.0006 (0.0005)
Household size		0.006 (0.004)	0.006 (0.005)
No. of cars		0.02** (0.008)	0.02** (0.009)
No. of supermarkets visited		0.0006 (0.007)	−0.00007 (0.008)
Average amount spent		−0.00007* (0.00004)	−0.00007* (0.00004)
Woman		0.004 (0.004)	0.004 (0.01)
Married		−0.0009 (0.010)	−0.007 (0.014)
Academic degree		−0.002 (0.009)	−0.01 (0.013)
Ultra-religious		0.009 (0.027)	0.02 (0.03)
Frequent shopper		−0.02 (0.014)	−0.01 (0.02)
Sales			−0.03*** (0.012)
Constant	0.08*** (0.008)	−0.08** (0.035)	−0.07* (0.044)
<i>n</i>	2587	2587	1855
χ^2	15.67	293.90	215.68

Notes:

1. In the table, we report the results of a random effects regression. The dependent variable is the % absolute error in price recall.

2. We report robust standard errors, which are clustered at the participants' level.

* Indicate significance at 10%.

** Indicate significance at 5%.

*** Indicate significance at 1%.

Levy et al. (2016) show that before 9-endings were abolished, shoppers in Israel were indeed less likely to notice a price change when the new price was 9-ending than when the new price ended in a different digit. We test whether 90-endings have a similar effect after 9-endings were eliminated by estimating a random effect probit regression of the probability that shoppers correctly recall changes of 9-ending prices.

We use data from the 5 shops where shoppers were asked to indicate whether goods' prices had increased, decreased or remained unchanged. The dependent variable is a dummy variable that equals 1 if the shopper responded correctly, and 0 otherwise. According to the data, the shoppers correctly recalled price changes in 53% of the cases. The estimation results are reported in column (1) in Table 4.

According to the coefficient estimate of the 90-ending dummy, −0.56, shoppers are less likely to notice a price change if the price ends with 90. If a price is not 90-ending, the probability of noticing a price change is 63%. If a price is 90-ending, then the probability of noticing a price change is 41%.

We run three robustness checks. First, we add the controls listed in footnote 10 (column 2). The coefficient of 90-endings dummy, −0.25, is still negative and statistically significant, although its value is now lower. Second, we add a control for sales (column 3). The coefficient of the 90-endings dummy, −0.32, remains statistically significant. Third, we add the absolute percentage price change (column 4). The size and the statistical significance of the coefficient of the 90-ending dummy, −0.37, remain essentially the same.

Table 4

Regression of the probability that shoppers notice a price change, one year after the regulatory change, January 2015–March 2015.

Variable	(1)	(2)	(3)	(4)
90-ending	−0.56*** (0.068)	−0.25*** (0.077)	−0.32*** (0.107)	−0.37*** (0.106)
Good's price		−0.01** (0.006)	−0.01 (0.007)	−0.01 (0.007)
Age		−0.005 (0.003)	−0.005 (0.004)	−0.002 (0.004)
Household size		0.03 (0.029)	0.04 (0.036)	0.05 (0.031)
No. of cars		0.08 (0.062)	−0.12 (0.078)	−0.08 (0.068)
No. of supermarkets visited		−0.11** (0.055)	−0.15** (0.068)	−0.11* (0.067)
Average amount spent		0.0002 (0.0002)	0.0003 (0.0003)	0.0002 (0.00003)
Woman		−0.09 (0.079)	−0.14 (0.101)	−0.11 (0.088)
Married		−0.11 (0.094)	−0.29** (0.125)	−0.28** (0.108)
Academic degree		−0.01 (0.085)	−0.002 (0.111)	0.08 (0.095)
Ultra-religious		−0.28 (0.196)	−0.29 (0.22)	−0.29 (0.195)
Frequent shopper		0.02 (0.0129)	0.04 (0.177)	−0.06 (0.151)
Sales			−1.16*** (0.171)	−1.10*** (0.173)
Size of price change			0.23 (0.395)	0.23 (0.395)
Constant	0.34*** (0.065)	0.91*** (0.253)	1.00*** (0.328)	1.04*** (0.286)
<i>n</i>	2191	2191	1441	1373
	67.62	386.64	272.34	227.58

Notes:

1. In the table, we report the results of a random effects probit regression. The dependent variable is a dummy variable that equals 1 if the consumer responded correctly (and 0 otherwise) whether the price has increased, decreased, or remained unchanged.

2. We report robust standard errors, which are clustered at the participants' level.

* Indicate significance at 10%.

** Indicate significance at 5%.

*** Indicate significance at 1%.

5. Conclusion

Until January 2014, Israeli retailers were free to use 9-ending prices. Since January 1, 2014, the use of 9-endings has been prohibited, bringing an end to 9-ending prices, and limiting the retailers' price-setting flexibility. We find that prior to this regulatory change, 9-endings had a negative effect on shoppers' price recall. Further, we find that immediately after the regulatory change, shoppers' price recall has improved.

The new regulation has accomplished one of its goals, i.e., the elimination of the asymmetric rounding of cash transaction bills, which favored the retailers. The outlawing of 9-ending prices, however, failed to accomplish its second goal, which was to stop the manipulative pricing which the public attributed to the frequent use of 9-endings by the retailers. One year after the regulatory change, 90-endings have "turned into" the new 9-endings, in the sense that they seem to have similar manipulative effects on the shoppers. We find that 90-endings have acquired the status of 9-endings through the image-effect, suggesting that 90-ending prices are popular in the new setting because 90-endings are used by shoppers as a signal for low prices. That is, 90-ending prices are the new psychological price points.

These findings confirm once again that the market reacts to regulatory changes (Bergen et al., 2008). The Israeli retailers had a preferred price ending, 9, but it was made illegal by regulators. The retailers' response was to find a new price ending, 90, which plays the same role. The shoppers benefited from the use of 9-endings as a signal for low prices until the regulatory change. After the change, all prices end with 0, eliminating the value of the right-most digits as a signal. The retail prices have converged to 90-endings, to which shoppers responded by ignoring the 0-endings and treating the 90-ending prices as 9-ending. The end result is that the retailers' and the shoppers' reaction to the regulatory intervention has partially eliminated the regulation's intended effect.

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